

How Pickup and Drop Service work



Hey, don't worry If you find your EVM device faulty or defective. We at EVM, will pick up the faulty device from your doorstep and 'provide your repaired or a new device' with our unique 'pickup and drop Service'.



Step 1

Visit on www.evmzone.com and click on pickup and drop services

Step-2

Fill the **pickup and drop form** with all the mandatory and necessary details



Step-3

A confirmation with **unique token number will be sent** on your mail along with copy of your responses.

Step-4

Our pickup and drop executive will get in touch with you to 'schedule a pick up of the EVM device at your convenient time' **Please mention the receiver address and your address properly (In case of not getting your proper address EVM will not be responsible)**



Step-5

Pack the device properly so that the product won't get damaged/ stolen in transit. Please use only Anti-theft sealing tape The courier person will pickup the EVM device and they will give you the token ID (Coupon) **(EVM is not responsible for loss or misplacement of product in transit)**



Step-6

The device will be received at the EVM facility and the repaired/replacement device will be dispatched soon.

